



INFORMATION ON CYPRUS

Weather

Cyprus enjoys an intense Mediterranean climate of hot dry summers starting in June and lasting until mid-September, and mild winters from November to mid-March. In mid May, weather in the Agia Napa area is warm and pleasant, with a mean daily maximum of 27 Celsius and a minimum of 16 Celsius, and ideal for swimming, so do not forget your swimming suit. In the evenings a light jacket or cardigan may be necessary.

Local Time

Cyprus time in May is GMT+3 hours.

Languages

Greek and Turkish are the official languages of the Republic of Cyprus. English is widely spoken. French, German and Russian are spoken within the tourist industry.

Currency

The currency in Cyprus is the Euro. All banks operating in Cyprus (Monday to Friday 08:30 – 13:30) offer foreign currency exchange services and quote the exchange rates of the euro against all major foreign currencies daily. Foreign currency can also be exchanged at hotels.

Forms of payment

Hotels, most shops and all restaurants accept credit cards.

Shopping in Agia Napa

There are lots of shops in Agia Napa. Opening hours are:

Monday, Tuesday, Thursday, Friday 09:00 – 19:30

Wednesday 09:00 – 15:00

Saturday, Sunday 09:00 – 19:00

V.A.T. Refund

Visitors from countries outside the EU can claim back V.A.T. on goods exported in their hand luggage on departure from the airport. More detailed information can be obtained from the V.A.T. Service of the Customs and Excise Department (www.mof.gov.cy/ce)

Restaurants

There is no shortage of restaurants and cafes in Agia Napa, offering a variety of food. We suggest trying a "taverna" and ordering a "meze", which is a multitude of traditional Cypriot dishes brought to your table in stages.

Eating hours

Breakfast is usually served between 07:00 and 10:00 in the morning. Lunch is served in restaurants between 12:00 and 15:00. Dinner is served from 19:00 till late in the evening.

Tipping

A 10% service charge is levied in hotels and restaurants. Tipping is not obligatory but is always welcome and appreciated.

Electricity

The electricity supply in Cyprus is 230 volts AC 50 Hz. Sockets are usually 13 amp, **square three-pin** in most buildings (British style). Hotels provide adaptors upon request from the reception. Adaptors are on sale at the airport and in many shops incl. supermarkets.

Tap water

Tap water in hotels, restaurants and other public premises is safe to drink.

Measurement system

Cyprus uses the metric system of weights and measures. Temperatures are reported in degrees Celsius; petrol is sold by the liter; grocery items are in kilograms; fabric length is in meters; road speed limits and distances are posted in kilometers.

Driving in Cyprus

Driving in Cyprus can be enjoyable and in some cases essential as regular transport services to remote areas of interest are not always available. The minimum driving age is 18. To rent a car, drivers must be in possession of a driving license for at least three years or be aged over 25. Visitors may drive using a valid international driving license or their national driving license, provided it is valid for the class of vehicle they wish to drive. ***Please note that cars are driven on the left side of the road.***

Taxi services

The hotel receptionist can order you a taxi 24 hours a day. Taxis in general are reliable and safe. Always make sure that the meter is used, unless you agree a fare before the ride begins. A 10 percent tip is appreciated.

Making phone calls

Calling within Cyprus simply requires dialing an eight-digit telephone number. All phone numbers in Agia Napa start with 23, followed by six digits.

To make a phone call abroad while in Cyprus, dial 00 and then the country code, city code if applicable, and the telephone number. International calls can be made from public telephones available at various central locations in all cities and villages, as well as at airports, ports and elsewhere. There are three types of public telephones – coin phones, outdoor card phones and indoor card phones. Public payphones can be used for both national and international calls. Dialing instructions as well as rates are displayed on all payphones.

There are two mobile phone operators in Cyprus, Cytamobile-Vodafone, and MTN, both of which have roaming agreements with most mobile operators in the world. Both companies offer extended services (2G, 3G, mobile broadband, Blackberry etc). For their rates please visit their websites, www.cytamobile-vodafone.com and www.mtn.com.cy.

Visitors can also purchase 'Pay as you go' cards (including a local telephone number) from kiosks and convenience stores.

Health care system

Medical treatment and assistance in Cyprus is offered free of charge to international tourists in cases of emergency at the Accident and Emergency Department of public hospitals and health institutions. EU citizens must produce an EU health card issued by their country's health-care authorities. Visitors can also use their health insurance towards medical expenses, provided the

policy covers the length of their stay in Cyprus. More detailed information can be obtained from the Cyprus Ministry of Health (www.moh.gov.cy)

Doctors

Visitors wishing to visit a doctor should contact the hotel reception. A doctor is on call for emergencies.

Vaccinations

Cyprus has no dangerous infectious diseases. Visitors do not require any vaccinations to enter Cyprus.

Pharmacies and medication

Medicine can be purchased at pharmacies on presentation of a doctor's prescription. Pharmacies are all marked with a green cross. Information on overnight pharmacies can be obtained from the hotel reception.

Safety in Cyprus

Cyprus has a reputation for being a generally safe and friendly place. You can help us keep it that way. A few basic precautions can be enough to protect your belongings.

Emergency Numbers

In case of emergency call 112 wherever you are on the island.

Internet Connection

Wifi connection will be available free of charge in the hotel's conference halls.

Internet connection is also available throughout the hotel premises at applicable charges.

Tourism and Information services

The Cyprus Tourism Organization provides assistance to professional bodies, companies and individuals related to tourism in Cyprus.

Website: www.visitcyprus.com

English language newspapers

You may buy the Cyprus Mail (published Tuesday to Sunday), the Cyprus Weekly (Friday) and major international newspapers at the hotel or from shops and kiosks.